

LOSING WIRELESS CONNECTION

A wireless connection can be lost due to multiple reasons such as moving rooms or other devices accessing a particular access point. If a student loses connection, try doing the following:

Hit F5 on the keyboard to refresh the screen

If the screen loses icons then reboot the computer and log back in (documents can be retrieved in the Office products)

If the computer can not gain access after rebooting, put in a work order through Eduphoria Help Desk.