

PROBLEMS LOGGING IN

When a student logs on to the computer they could possibly experience some issues. If a student receives a message that says that the domain can not be found, try the following steps.

Check to ensure students are logging on with the correct user name

Have the teacher log on using their username and password (if there isn't a problem, try having the student login again)

Restart the computer

Have the student login to the computer again. If the process does not work again, put in a work order through Eduphoria Help Desk.